JoAnne Viapiano 51 Sunbriar Drive West Seneca, NY 14224 February 21,2022

Dear Mr.Dickson, Mr.Tanner, Mr. Henry, Mr.Pfeil, Mr. Hummel, Mr.Labrie, Mr.Breidenstein, Mr.Cantafio, Mr. Piekarec, Ms. Kims:

This letter is a follow-up to an e-mail that was sent on Friday February 18,2022. This issue refers to the sewage back-up on Sunbriar Drive.

After a strong recent weather event, numerous houses on our street experienced MAJOR sewage backup in their homes. There are 32 homes on our street. Upon visiting the owners of all, but 2 homes (they were not home after multiple tries) only 5 DID NOT experience any back-up issues. That means 25 houses had sewage issues. Also 1 house on West Willowdale experienced sewage issues. Enclosed are the names and addresses of all residents that experienced sewer backups. (1 resident on Sunbriar had sewage issues, but for personal reasons, did not want to sign the enclosed sheet). Some residents had MAJOR damage, while others, were lucky enough to escape with minor issues.

After the recent sanitary sewer slip lining, this issue should not have occurred at all. Of course, various neighbors had called the town to voice their complaints, after the damage was done and were given various explanations. Among them:

- The pumps on West Willowdale were turned on too late.
- The recently installed catch basin on West Willowdale was installed TOO HIGH, thus was not functioning correctly.

- With the amount of snow on the ground, the thaw, and the rain that occurred, the system was over-taxed.
- We all have cracks in our lateral lines adding to the overabundance of water in the sewage line.

We understand the amount of precipitation was excessive, however, why was OUR STREET taking the brunt of sewage. The sanitary manhole covers were overflowing. I have a few friends on Emerald and they had NO ISSUES. Tomorrow, February 22, the weather is calling for a half-inch of rain. Are we suppose to be on sewage outlook every time we have any inclement weather?

I have lived here for 24 years, and we have never had an event of this magnitude, even with ice jams. Upon talking with the residents on Sunbriar, all this sewage back up became more evident AFTER the sliplining was installed. In her, more than 20-year residency, the homeowner on West Willowdale NEVER had a sewage back-up event until last week.

We understand things changed with the slip-lining, but this should have NEVER occurred. It was our understanding that the slip-lining would have made our sewers better, not worse.

We, as tax paying residents, request an explanation as to why this event happened and what solutions the town will take, so that this does not occur in the future.

We would be happy to meet with anyone that could answer our questions and concerns.

Sincerely yours,

JoAnne Viapiano

SUNBRIAR DRIVE SANITARY/STORM SEWER ISSUES

The undersigned residents experienced sanitary/storm sewer issues

2/17/2022-2/18/2022 after a weather event. Being that the sanitary line was recently slip-lined in 2021, this issue should not have occurred.

We request that the Town of West Seneca investigate this matter and inform us of the appropriate action taken to prevent this from occurring again.

NAME ADDRESS

OURIGAIV JUUROT/UA	51 SUNBRIAR DR.
Jeremy Vriesen	37 sumbrient.
Tow MGrath	R8 SONBRIAR
John De Groat	23 Sanbrier
Mary Zuber	14 Sunbrige .
(hris Jones	43 SUNDYIAN
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NAME	ADDRESS
David Hoffman	78 Sunbriar DA
Lizabeth Drews	84 Sunbriage
Triston Gauthier	98 Subnar
KEUN JORDAN	106 Sawberge
Tyler Saunders	118 SunBrian
Francisca Caron	107 Sindrar Do ing
James Pronoco	93 Sunbrian Dr.
Julie Bauer	71 Survey Dr.
Eric Stiefler	56 Sunbrias Dr (
RICHARD GRBETTA	8 SUNDRIAR DR
DIANE Summers	29 SUNBRIAR Dr
JOSEPH FISCHER	64 SUNBRIAN DR
Joe CATTONZIU	57 surbun
Laura E Bola	if w a Mourine Dr.

NAME	ADDRESS
Amanda Fasanella	65 Sunbrian Dr
Brenda O'Neill	113 Sunbriar Dr.